



**Palm Labs**  
**Adhesives**

## **QUALITY POLICY**

Palm Labs Adhesives is committed to continuous improvement in product and service quality to meet the requirements and specifications of our customers.

We will provide defect-free products and processes which focus on prevention rather than detection.

Palm Labs Adhesives is committed to the corporate quality statement and to participate in creating an environment where quality can flourish.

The measurement of our success will be through the use of Key Performance Indicators that are periodically reviewed for effectiveness.

**Roger A. Szafranski**  
**President**  
**June 30, 2017**